From: shawna.deiulio@fsresidential.com [mailto:shawna.deiulio@fsresidential.com]

Sent: Monday, March 30, 2020 8:21 AM

Subject: Coronavirus Update

Good morning.

We hope this email finds you and your families doing well and staying safe. Please know that during this unprecedented time the Master Association is committed to ensuring the health of our residents, staff and essential vendors are our highest priority. We are doing all we can to follow guidelines outlined by the CDC to keep you safe and help limit the spread of the devastating Coronavirus.

As we continue to navigate this fluid situation we would like to remind you that while our irrigation technicians are continuing to operate throughout the community it is very important that social distancing rules are followed. As such we respectfully request that you do not approach or engage in conversation with any technicians who may be working in your Association. The technicians have been instructed to kindly direct anyone that approaches them to master@kpmaster.com. You are welcome to observe them work from a distance. However, if questions or comments persist the technician will leave the Association and move on to his next assignment.

We hope you all understand this measure is being put in place as a precaution for everyone's safety. We appreciate your patience and cooperation as we continue to face the unknown. Updates will continue to be available to you through www.kpmaster.com and mass communications will go out as necessary. With a little patience, self-discipline and alertness we will all get through this together. Thank you again for your understanding.

Stay safe and be well.

Shawna Deiulio Director of Operations and Communication Sun City Center West Master Association FirstService Residential